

Accessibility Statement - Town of North Brentwood

URL: northbrentwood.com

The Town of North Brentwood is committed to ensuring digital accessibility for people of all abilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

Our team works to make our website as ADA compliant as possible, within our budget and available resources. As of today, our site is nearly 90% compliant over all three ADA compliance categories.

Conformance status

Current accessibility standard of the site:

WCAG Level A is 98% / Level AA is 100% compliant / Level AAA is 70-plus % compliant

Current content conformance status:

Partially conformant to AAA: some parts of the content do not fully conform to the accessibility standard.

Efforts to support accessibility

Town of North Brentwood has implemented the following ADA standards:

- Assigned an accessibility officer or official.
- Optimized site pages for search engines.
- Designed site for optimal desktop and mobile user experience.
- Manipulated design, so content on northbrentwood.com is visible when zoomed in to 200%, for users with vision impairments.
- Changed the contrast ratio (for page backgrounds and text) to at least 4.5 to 1.
- Added alt tags to site images.
- Added tool tips to site images and icons.
- Included captions for videos.
- Checked and edited form fields for clarity of use.
- Defined headings and subheadings.
- Used descriptive, unique page titles for all pages on the site.
- Created accessible menus and navigation, to make it easy for users to find the information on our site.
- Created a sitemap page and added link to footer: <https://www.northbrentwood.com/sitemap>
- Ensured text areas with on our site have descriptions explicitly associated with that area (to ensure assistive technologies users know what each area is about).
- Chose simple, perceivable fonts throughout our website.
- Edited link text from generic labels (such as “read more”) to provide relevant information clearly explaining what happens when link is clicked. Some site platform functions do not allow changing Read More labels.
- Researched adding aria attributes; platform has built-in aria for accessible user experience.
- Reviewed page content anchor text, to ensure each indicates where clicking on it will take users.
- Enabled Skip to Main Content, which allows keyboard users to navigate directly to the main content of a page.

- Enabled DOM Order: reading order of page elements. DOM determines the order in which visitors using assistive technologies (e.g., Tab key or screen readers) can view or interact with these elements.
- Enabled visual indicators (boxes/outlines for page elements when using Tab key to navigate a website). To further meet accessibility requirements, we have not removed the focus indicator provided by each browser.
- Set website language to English. Site visitors may use apps or browser settings to translate to their preferred language. The platform northbrentwood.com uses does not enable adding other languages without permanent affects to site layout.
- Improved Search Engine Optimization, e.g.: edited 119 meta tags, and submitted site to Google.
- Created this Accessibility Statement and an Accessibility Statement page.
- Added a link in the website footer to the Accessibility Statement page.

Known accessibility issues

Because our Level A and Level AA compliance is so good, most users should not have issues. Despite our best efforts a few users may experience some issues. Please contact us if you observe an issue that is not listed.

Town of North Brentwood is currently aware of (more labor-intensive) measures to improve accessibility, including:

- Adding content descriptors and (if possible) closed captions to videos.
- Adding text transcript for audio files.

If you have any issues accessing information on northbrentwood.com, please email us at info@northbrentwood.com.